

Like Home Baby Gear Rental - Cancellation Policy

Introduction

At Like Home Baby Gear Rental, we understand that travel plans can change. We do our best to offer flexible and fair accommodations for our customers while reserving equipment specifically for your vacation dates.

Cancellations

- Cancellations made 7 days or more before delivery will receive a full refund.
- Cancellations made 3–6 days before delivery will receive a 50% refund.
- Cancellations made within 48 hours of delivery are non-refundable.

Early Returns

No refunds will be issued for unused rental days or early returns after delivery has been completed.

Weather-Related Changes

Refunds are not provided for weather conditions, rain, storms, beach closures, or changes to vacation plans outside of our control.

Delivery Issues

Customers are responsible for providing accurate delivery information and ensuring access to the delivery location. Delays caused by inaccessible properties, gate issues, or incorrect information may result in additional fees.

Equipment Availability

In the rare event an item becomes unavailable due to damage, recall, or unforeseen circumstances, Like Home Baby Gear Rental reserves the right to substitute a similar item or issue a refund for the unavailable equipment.

Reservation Changes

We will always do our best to accommodate reservation changes based on availability. Please contact us as soon as possible if your plans change.